



WAGGERS PET SITTING SERVICE AGREEMENT PART 2

This form should be read carefully and then signed to confirm that you have read and understood our policies and agree to be bound by them.

1. **RESERVATIONS:** It is preferred that reservations should come through the main office and not through your sitter, reservations can be made via your account on the client portal, by phone on 919-244-3940 or by emailing us at Allison@waggerspetsitting.com.
2. **PAYMENT:** Payment is due at the start of contracted service. We accept personal checks, cash or payment via PayPal/Stripe. Services not paid in advance are subject to a late fee of \$5 per day, this fee will be added to invoices overdue by 3 or more days.
3. **RETURNING HOME:** Please notify Waggers Pet Sitting as soon as you return home. We understand that travel plans change and we greatly appreciate if you can keep us informed of those changes. To guarantee your pets wellbeing we will automatically continue to make visits (fees will be applicable as per our fee schedule) if the contractual end date has passed, and we have not been informed of your return or we are not able to contact you. **THERE WILL NOT BE A REFUND IF YOU ARRIVE HOME EARLY FROM A SCHEDULED RESERVATION.**
4. **TIME OF SITTER ARRIVAL:** Waggers Pet sitting cannot guarantee a specific arrival time. We will do our best to arrive close to your preferred time, but we must allow for a one-hour window in case of any unforeseen issues.
5. **EMERGENCY CONTACTS:** Please ensure that Waggers Pet Sitting has all necessary contact information prior to your departure.
6. **PET/HOUSEHOLD SUPPLIES:** We want to spend quality time with your pets and not waste time searching for supplies. Please ensure your sitter knows the location of all supplies prior to arrival and that you have enough on hand for the entire time you are away (i.e. pet food, litter, paper towels, treats, etc.)
7. **VACCINATIONS/FLEAS AND TICKS:** It is vital that all vaccinations as well as flea/tick prevention are kept up to date, any injury/damages charges arising as a result of the failure to keep these current will be the responsibility of the pet owner.
8. **KEY POLICY:** It is Waggers Pet Sitting policy to keep 2 keys on file one to be retained by the sitter and one to be retained in the Waggers Pet Sitting office in case of emergencies. Waggers Pet Sitting must have a key to your home **BEFORE** you leave. **WE WILL NOT** pick up or leave keys at your home due to safety concerns. In addition, we **WILL NOT** lock the keys in the house after our last visit, as we must be able to access the home in case you are delayed and your pet needs additional visits.
9. **BAD WEATHER/NATURAL DISASTERS:** Waggers Pet Sitting will always do everything possible to get to your home and take care of your pets. However, we may be delayed and/or unable to get to your home if roads are closed or impassable due to ice, snow, flooding etc. In the event of bad weather or natural disaster, we will do everything possible to procure your pet(s) and secure your home, but will not be liable to do so.
10. **Waggers Pet Sitting and its representatives agree:** To provide the services stated in this contract in a reliable and trustworthy manner. In consideration of these services, and as an express condition thereof, the client expressly waives all claims against Waggers Pet Sitting and its representatives, unless arising from negligence.
11. **In the event of a personal emergency or illness of the scheduled representative:** The client authorizes Waggers Pet Sitting to arrange for another qualified person to fulfill responsibilities. The client will be notified in any such case.



- 12. **Should the sitter be bitten or otherwise exposed to any disease, ailment, or injury from a client’s animal on premises:** It will be the client’s responsibility to pay for all costs and damages incurred by the sitter.
- 13. **Waggers and its representatives:** Shall not be held liable for the loss, injury or death of any pet the client has let outside or instructed the sitter to let outside (i.e. a dog that digs or jumps over a fence, cat/rabbit not on leash, etc.).

At Waggers Pet Sitting we take the health and wellbeing of your pet/s as seriously as we do that of our own pets, if you are planning on a vacation away from home it is very important that you contact your veterinarian and let them know that Waggers Pet Sitting will be taking care of your pet and to leave a credit card on file with your veterinarian in case your pet should need treatment whilst you are away. We will do what we can to attend the specified veterinarian but should they be unavailable we will take your pet to an alternative. Any charges incurred by Waggers should be paid in full within 3 days of your return. **In the event that treatment is required your signature below gives the Waggers sitter authorization to act on your behalf in cases of emergency should we be unable to contact you for any treatment as deemed necessary by that veterinarian, (excluding euthanasia) up to the amount of \$.....**

MEDIA RELEASE: We would like to request your permission to use any images/video we may take of your pets during our visits with them. Please initial below your agreement for us to take and use pictures/video and use your pet’s name in any posts we make. Your name and any personal information such as location etc. would NOT be displayed.

I grant permission and the right for Waggers Pet Sitting to take photographs/video of my pet/s, to copyright and publish the same in print or electronically for purposes including advertising, illustration, web content and social media. Initials.....

I fully understand the contents of this agreement by signing below. I take full responsibility for the payment of contracted services with Waggers Pet Sitting in advance of service commencement.

I, _____, understand, agree to, and will abide by the policies as set in the Waggers Pet Sitting Service Agreement.

Client signature: _____

Date Signed: _____

Waggers Representative: _____ Date: _____